



## Stu Culley Photo Services

### Privacy Policy and Cookies

2024

I respect your privacy and this policy explains how I collect and treat any information you give to me. You won't find any complicated legal terms or long passages of unreadable text. I have no desire to trick you into agreeing to something you might later regret.

We use Your Personal data to provide and improve the Service. By using the Service, You agree to the collection and use of information in accordance with this Privacy Policy.

### Interpretation

The following definitions shall have the same meaning regardless of whether they appear in singular or in plural.

### Definitions

For the purposes of this Privacy Policy:

**Company** (referred to as either "the Company", "I", "Me", "Us" or "Our" in this Agreement) refers to Stu Culley Photo Services, Unit A11 Aerodrome Studios, 2-8 Airfield Way, Christchurch, Dorset BH23 3TS.

**Cookies** are small files that are placed on Your computer, mobile device or any other device by a website, containing the details of Your browsing history on that website among its many uses.

**Country** refers to: United Kingdom

**Device** means any device that can access the Service such as a computer, a cellphone or a digital tablet.

**Personal Data** is any information that relates to an identified or identifiable individual.

**Service** refers to the Website.

**Service Provider** means any natural or legal person who processes the data on behalf of the Company. It refers to third-party companies or individuals employed by the Company to facilitate the Service, to provide the Service on behalf of the Company, to perform services related to the Service or to assist the Company in analyzing how the Service is used.

**Usage Data** refers to data collected automatically, either generated by the use of the Service or from the Service infrastructure itself (for example, the duration of a page visit).

**Website** refers to Stu Culley Photo Services, accessible from <http://stuculleyphotoservices.com/>

**You** means the individual accessing or using the Service, or the company, or other legal entity on behalf of which such individual is accessing or using the Service, as applicable.

## Why I value your privacy

I value your privacy as much as I do mine own, so I am committed to keeping your personal and business information safe. I'm uncomfortable with the amount of information companies, governments, and other organisations keep on file, so I ask for only the bare minimum from my customers. I will never use your personal information for any reason other than why you gave it, and I will never give anyone access to it unless we are forced to by law.

## How I collect information

I ask for contact information including your name, email address, and phone number, on our website so that we can reply to your enquiry // question.

Our website doesn't use cookies or scripts that were designed to track the websites you visit.

## What information I hold

- When you contact me through my website, I collect your name, email address, phone number, and the company you work for, if you've given us that.

## Information we collect automatically and how it is used

- Via Google Analytics: this system uses cookies to collect anonymous IP data for monitoring visitor behaviour patterns on our site.
- Via website security software: this software keeps our website safe from hacking attempts by processing anonymous IP data.

## Where we store your information

When you contact me through my website, I store your information in a secure system, so we can check emails are being delivered from our website forms and not getting lost. If we do business, we store your information in our account's software. We chose these systems partly for their commitment to security.

## Security of Your Personal Data

The security of Your Personal Data is important to me but remember that no method of transmission over the Internet, or method of electronic storage is 100% secure. While I strive to use commercially acceptable means to protect Your Personal Data, I cannot guarantee its absolute security.

## What I use your information for

I may occasionally use your contact information to send you details of our products and services. When we do, you have the option to unsubscribe from these communications and we won't send them to you again.

We will use your information to send you invoices, statements, or reminders.

## Who's responsible for your information at our company

Stuart Culley is responsible for the security of your information. You can contact him by email at [stuculleyphotography@icloud.com](mailto:stuculleyphotography@icloud.com) if you have any concerns about the information we store.

## Who has access to information about you

When I store information in my systems, only the people who need it have access. My administrator and accountants have access to everything you've provided.

## The steps I take to keep your information private

The computers we use are all encrypted and are protected by a passcode or fingerprint access. These computers ask for authentication whenever they're started or after 5 minutes of inactivity. Our mobile devices are also protected by a fingerprint or facial recognition.

## Cookies

A cookie might also store information, so you don't have to keep entering it in a form.

Cookies also let us know which pages of our site you visited; they help us develop our information and services.

**Persistent cookies** – these stay valid and will work until their expiry date (unless you delete them before they expire).

**Session cookies** – these expire when you close your web browser.

## How I use this information

I use cookie information to find out how our website is being used and I may use them to tailor my users' online experience.

I can learn which pages are being viewed and how many visitors are using the different sections of the site. This information helps me to understand how useful the site is to our visitors, and how I can keep improving.

## How to complain

I take complaints very seriously. If you've any reason to complain about the ways I handle your privacy, please contact me at [stuculleyphotographic@icloud.com](mailto:stuculleyphotographic@icloud.com) or [stuculleyaccounts@icloud.com](mailto:stuculleyaccounts@icloud.com)

## Changes to the policy

If I change the contents of this policy, those changes will become effective the moment we publish them on our website.